Exam in Contemporary Branding, advanced level

Course code: 23047

Date 15.6.2018

Examiner: Anne Rindell

Duration: 4 hours

Help aids: -----

Instructions!

- 1. Fill in your name, matriculation number and course number on each sheet.
- 2. One question / paper, please!
- 3. Please, read the questions carefully and make good use of the indicated articles

Each question will be awarded 0-10 points, thus the maximum number of points is 40. Twenty (20) points is required to pass.

- 1. Define and discuss *Corporate Heritage* and *Corporate Image Heritage* based on the lectures and proposed articles. Exemplify by using your case company. (max 10)
- 2. Define and discuss *brand experience* based on the articles Pine and Gilmore (1998) and Brakus et al. (2009). Exemplify with your case company in assignment 2 on customer experiences about the company. (max 10p)
- 3. Brand architecture based on Dahlén et al. (2010: 224-227). (max 10p)
- 4. Elaborate on the importance of understanding different degrees of *customers'* ethical awareness (Rindell et al, 2014, Ethical consumers' brand avoidance) in relation to corporate brand strategy and green washing, pink washing and red washing. Give examples. (max 10p)

GOOD LUCK!